# How much is poor onboarding costing you?

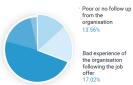
#### The facts...



37.5% of office workers accepted a job, but

# Do you know why?



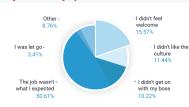


Bad experience of the organisation following the job offer 17.02%



41.1% said they had quit a job in the first six months

# They said they quit because...



# Where are employers missing a trick?

# **Poor communication**



45.6% of respondents said they had heard nothing from their employer between accepting the job offer and starting on the first day

It's essential to get your new hires engaged before they start.

#### Poor preparation

An uncomfortably high percentage of respondents reported that not everything was ready for their first day.





No desk

No computer

#### **Poor welcome**



20% of employees felt frustrated or ignored on their first day.

Just think how you'd feel if you weren't made to feel welcome – and how quickly you'd start looking for a new role?

#### **Poor planning**

When asked what stopped them getting up to speed in their new role, better training topped the polls.

Training	38.10%
Clearer goals / explanation of what was expected of me	32.40%
Regular check-ins with my manager	24.60%
More up-to-date IT/software	20.40%
Mentoring from a colleague	20.00%
Mentoring from a senior manager	

Don't forget to arrange training and set clear objectives.

